# **CAPER:** Context-Aware Personalized **Emoji Recommendation**

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Abstract—With the popularity of social platforms, emoji appears and becomes extremely popular with a large number of users. It expresses more beyond plaintexts and makes the content more vivid. Using appropriate emojis in messages and microblog posts makes you lovely and friendly. Recently, emoji recommendation becomes a significant task since it is hard to choose the appropriate one from thousands of emoji candidates. In this paper, we propose a Context-Aware Personalized Emoji Recommendation (CAPER) model fusing the contextual information and the personal information. It is to learn latent factors of contextual and personal information through a score-ranking matrix factorization framework. The personal factors such as user preference, user gender, and the current time can make the recommended emojis meet users' individual needs. Moreover, we consider the co-occurrence factors of the emojis which could improve the recommendation accuracy. We conduct a series of experiments on the real-world datasets, and experiment results show better performance of our model than existing methods, demonstrating the effectiveness of the considering contextual and personal factors.

Index Terms-Emoji recommendation, matrix factorization, personalization, recommender system

#### 1 INTRODUCTION 15

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 $E^{\text{MOJIS}}$ , which are pictorial symbols expressing diversified emotions, have become extremely popular with a large 16 17 number of people on almost all social platforms such as Face-18 book,<sup>1</sup> Twitter<sup>2</sup> and Sina Weibo.<sup>3</sup> For example, Facebook has 19 released new statistics that people shared over 500 billion 20 emojis in 2017, or nearly 1.7 billion every day.<sup>4</sup> While it might 21 not be surprising to some that the vast majority of teens (13-22 18) use emojis on Messenger (92 percent), some may not have 23 expected 77 percent of those aged 56-64 to use emojis.<sup>5</sup> These 24 statistics show that we're returning to more visual expres-25 sions driven by a desire for intimacy in a hectic world with an 26 urgent need to release emotions.<sup>5</sup> However, there are thou-27 sands of emojis on Facebook, Twitter, and Sina Weibo. It is 28

1. https://www.facebook.com/ 2. https://twitter.com

- 3. https://www.weibo.com/

4. https://newsroom.fb.com/news/2017/12/messengers-2017year-in-review/

5 https://newsroom.fb.com/news/2017/11/messages-matterexploring-the-evolution-of-conversation/

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hard for users to find the most suitable emoji quickly from 29 thousands of emoji candidates. Therefore, emoji recommen- 30 dation becomes a significant task.

Given a textual microblog post of a user, text classification 32 methods can be utilized to predict emojis for this microblog 33 post, but traditional classification methods only focus on 34 plain text and neglect personal factors and contextual factors. 35 Recently, personalized recommendation has drawn great 36 research interest. However, most of related work focus on 37 product recommendation, travel recommendation, news rec- 38 ommendation, movie recommendation, etc. The personal- 39 ized emoji recommendation becomes an urgent problem. 40 Besides, the contextual and personal information, such as 41 temporal information, user preference, and user gender are 42 important factors to affect emoji choice according to our anal- 43 ysis presented in Section 3. Thus, considering contextual and 44 personal information for emoji recommendation is necessary. 45

To fully understand the underlying mechanism of how 46 contextual and personal information impact emoji recom- 47 mendation performance, we first conduct an analysis on our 48 datasets. Based on the analysis, we find the temporal factor, 49 gender factor, and co-occurrence factor of emojis are helpful 50 to improve the emoji recommendation results. Thus, we pro-51 pose a Context-Aware Personalized Emoji Recommendation 52 (CAPER) model to recommend the appropriate emoji for 53 users on social platforms, such as Facebook, Twitter, and 54 Sina Weibo. Fig. 1 briefly shows the overview of our work. 55 The proposed CAPER model is based on a score-ranking for 56 emojis. Every emoji has a ranking score which is calculated 57 with considering text factor, temporal factor, user gender fac- 58 tor, and user preference factor. The CAPER model recom- 59 mends emojis for individual users by ranking the emoji 60 scores. Moreover, emojis have some latent connections with 61 each other, because different emojis may appear in the same 62

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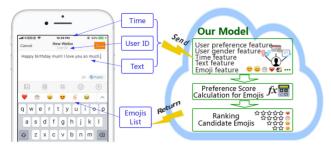


Fig. 1. A brief overview of our work.

microblog post. For example, "Happy birthday mum! I love
you so much!! <a href="mailto:wdf">wdf</a>" Therefore, we fuse the co-occurrence
feature of emojis into our CAPER model.

66 The main contributions of this paper are summarized as67 follows.

- We propose a Context-Aware Personalized Emoji Recommendation (CAPER) model by considering the contextual and personal information. Experiment results show that our model obtains better performance than existing methods.
- We fuse the contextual information and personal information into our model. Text factor, temporal factor, user gender factor, and user preference factor are used to express all the latent features that may affect the user's choice for emojis.
  - We extract the co-occurrence feature of emojis, and fuse it into our objective function, since several emojis which are used in the same context have some latent relevance. Our result shows the factor of emoji co-occurrence improves the accuracy.

The rest of this paper is organized as follows. We start with an overview of related work in Section 2. Section 3 introduces our datasets and presents some statistics. Section 4 presents the details of our model. Experiment results and discussions are given in Sections 5 and 6 concludes this paper.

## 89 2 RELATED WORK

In this paper, we focus on emoji recommendation with con-90 sideration of contextual and personal information. On the 91 one hand, our emoji recommendation is highly related to the 92 text classification, especially considering that most of our 93 work is based on the textual microblog post. On the other 94 hand, sentiment analysis is an unavoidable topic of our 95 related work, since emoji recommendation is a process that 96 97 analyzing the potential emotion in given materials and then recommending emoji according to the emotion. And emoji 98 99 itself is also a symbol of emotion. Thus, we briefly review some related work, including recommender systems, text 100 classification, and sentiment analysis. 101

### 102 2.1 Recommender Systems

Recommender system is proposed to solve information overloading problem, and it has great improvements in recent
years. The latest methods of recommender systems can be
categorized into methods based on Collaborative Filtering
and methods based on Matrix Factorization. Recommender
system has been used in various applications.

With the ability to take advantage of the wisdom of 109 crowds, Collaborative Filtering (CF) [1], [2], [3], [4] technique 110 has achieved great success in personalized recommender 111 systems, especially in rating prediction tasks. The task of CF 112 is to predict users' preferences for unrated items. Item-based 113 CF [2] produces the rating from a user to an item based on 114 the average ratings of similar or correlated items by the same 115 user. Cai *et al.* [4] investigate the collaborative filtering rec-116 ommendation from a new perspective and present a novel 117 typicality-based collaborative filtering recommendation. 118 They improve the accuracy of predictions, and their method 119 works well even with sparse training datasets. 120

Recently, Latent Factor Models based on Matrix Factoriza- 121 tion [5], [6], [7], [8], [9] have gained great popularity as they 122 usually outperform traditional methods and have achieved 123 great performance in some acknowledged datasets. The 124 latent factor is a sparse representation [10], [11], [12], [13], 125 [14], [15], [16], [17] for user and item features. These works 126 aim at learning latent factors from user-item rating matrices 127 to make rating predictions, based on which to generate per- 128 sonalized recommendations. However, their latent charac- 129 teristics suffer some problems when they faced with new 130 users, and it is defined as the "cold start" problem. Some 131 Matrix factorization based social recommendations, e.g., 132 Context MF [18], Social MF [19], and PRM [20] are proposed 133 to solve the "cold start" problems by considering the social 134 network information [21], [22]. Besides, they also explore 135 individual preferences. The basic idea is that user latent fea- 136 ture should be similar to the average of her friends' latent 137 features with the weights of users' preference similarity. 138

With regard to the research object, these related works 139 [23], [24], [25], [26], [27], [28] mostly aim at recommending 140 products, services, POIs, friends, news, music, movies, 141 emojis, etc. Li et al. [23] propose a novel Product Graph 142 Embedding (PGE) model to investigate time-aware product 143 recommendation by leveraging the network representation 144 learning technique. Yu et al. [25] propose a novel friend rec- 145 ommendation method that considers both success rate and 146 content spread in the network. Zhao et al. [26], [29] formulate 147 a new challenging problem called personalized reason gen- 148 eration for explainable recommendation for songs in conver- 149 sation applications and propose a solution that generates a 150 natural language explanation of the reason for recommend- 151 ing a song to that particular user. Cheng and Shen [30] pres- 152 ent a novel venue-aware music recommender system called 153 VenueMusic to effectively identify suitable songs for various 154 types of popular venues in our daily lives. Saggion et al. [28] 155 propose a neural architecture to model the semantics of emo- 156 jis, exploring the relationship between words and emojis. 157

There are also several research [31], [32], [33], [34], [35], 158 [36], [37], [38], [39], [40] dedicated to helping recommend 159 emojis efficiently. Pohl *et al.* [31] propose EmojiZoom, an 160 input method for emoji that outperforms existing emoji keyboards built around the selection from long lists. Chen *et al.* 162 [32] present various interesting findings that evidence a 163 considerable difference in emoji usage by female and male 164 users. Miller *et al.* [33] explore whether emoji renderings 165 or differences across platforms give rise to diverse interpretations of emoji. Miller *et al.* [34] analyze the results of 167 a survey with over two thousand participants and found 168 that text can increase emoji ambiguity as much as it can 169

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decrease it. Besides, Liebeskind et al. [35] investigate highly 170 sparse n-grams representations as well as denser character 171 n-grams representations for emoji classification. Chen et al. 172 [36] explore the emoji-powered representation learning for 173 cross-lingual sentiment classification. The latent emotional 174 components of emojis [37] are also critical to compare 175 emoji-emotion associations across cultures. In addition, an 176 attention mechanism is utilized to better understand the 177 nuances underlying emoji prediction [38] and select impor-178 tant contexts [39]. Cappallo et al. [40] predict emojis from 179 both text and images and they consider how to account for 180 new and unseen emojis. 181

Compared to Zhao et al.'s work [41], our work focuses on 182 user personalized information such as user gender, user 183 preference, and the temporal context for personalized emoji 184 185 recommendation, while their work relies on the image and text information and does not consider the personalization 186 187 and temporal context of users. Their work could predict the emoji position, but our work aims at improving the accuracy 188 189 of personalized emoji recommendation. Through experiments on real life datasets, we prove the necessity of fusing 190 personalized features and context features to improve the 191 accuracy of recommended emojis. In a word, compared 192 to [41], the contribution of our work is that we address how 193 to use contextual information and user personalized infor-194 mation to improve the accuracy of personalized emojis 195 recommendation. 196

## 197 2.2 Text Classification

In the past few decades, text classification has developed
rapidly and a variety of methods have been proposed, especially the machine learning methods and neural networks
based methods.

Machine learning methods have been successfully used 202 203 in text classification. Shi et al. [42] discuss the main approaches to text classification that fall within the machine 204 learning paradigm; the issues in document representation, 205 classifier construction, and classifier evaluation are also dis-206 cussed. In another study, Li et al. [43] propose a two-level 207 hierarchical algorithm that systematically combines the 208 strength of SVM and K-Nearest Neighbor (KNN) techni-209 ques based on Variable Precision Rough Sets (VPRS) to 210 improve the precision of text classification. More recently, 211 Onan et al. [44] conduct a comprehensive study of compar-212 ing base learning algorithms (Naive Bayes, SVM, logistic 213 regression and random forest) with five widely utilized 214 ensemble methods for text classification. 215

In recent years, the semi-supervised learning based meth-216 ods [45] and the deep learning based methods have been pro-217 posed for the text classification. The fast text classifier fastText 218 219 [46] provides a simple and efficient baseline for text classification. It obtains performance on par with recently proposed 220 methods inspired by deep learning while being much faster. 221 Kim et al. [47] describe a series of experiments with Convolu-222 223 tional Neural Networks (CNN) built on top of Word2Vec. Its experiment results show a simple CNN with little hyper-224 parameters tuning and static vectors achieve excellent results 225 on multiple benchmarks. This work is widely adopted for text 226 classification. 227

These text classification methods can be utilized to recommend emojis for a microblog post, but most of them just focus on plain text and neglect personal factors and contex- 230 tual factors that may affect user's choice for emojis. 231

## 2.3 Sentiment Analysis

Sentiment analysis refers to the process of analyzing the 233 subjective opinions and emotions from a collection of source 234 materials. The research on sentiment analysis goes in two 235 main directions: the lexicon based and the machine learning 236 based approaches. 237

On the one hand, related works based on lexicon 238 approaches make use of sentiment lexicons such as Senti- 239 WordNet [48], SenticNet [49], eSOL [50], and HowNet Senti- 240 ment Dictionary [51], [52]. In [49], they couple sub-symbolic 241 and symbolic AI to automatically discover conceptual primi- 242 tives from text and link them to commonsense concepts and 243 named entities in a new three-level knowledge representa- 244 tion for sentiment analysis. To deal with the problem that 245 some words can have different senses (positive or negative) 246 depending on the domain, domain-specific lexicons have 247 been introduced. Deng et al. [53] propose a method to adapt 248 existing sentiment lexicons for domain-specific sentiment 249 classification using an unannotated corpus and a dictionary. 250 However, the major drawback is that they require linguistic 251 resources which are deficient for some languages such as 252 Chinese

On the other hand, there are some machine learning 254 based approaches [54], [55]. In these works, sentiment classifiers are trained on a large set of labeled examples which 256 usually require manual annotation. The classification algo-77 rithms commonly used in sentiment analysis are SVM [56], 258 [57], NB [58], and Maximum Entropy (MaxEnt) [59]. Fur-97 thermore, efficient features need to be extracted for machine learning algorithms for better sentiment analysis. 261 Several works have focused on feature extraction through 262 the N-grams. Martineau *et al.*[60] present Delta TF-IDF, an 263 intuitive general purpose technique to efficiently weight 264 word scores before classification. In [61], various features 265 are extracted such as unigrams, bi-grams and dependency 266 features from the text. 267

## **3** DATASET DESCRIPTION AND ANALYSIS

## 3.1 Dataset Collection

In this paper, we use the Sina Weibo and Twitter as the 270 original datasets. When crawling the data, we request the 271 microblog related information, e.g., the text of the microblog 272 post, user gender, post time, et al. Sina Weibo dataset con- 273 tains 5.28 Million microblog posts, and Twitter contains 274 16.24 Million microblog posts. The original datasets are 275 released on Github.<sup>6</sup> We first filter the low frequent emojis 276 and then select the top 50 popular emojis involving more 277 than 80 percent of the total posts. After that, we extract all 278 the microblog posts that contain at least one of the selected 279 emojis as well as its contextual information. To ensure that 280 user's features can be well learned, we also wipe out the 281 users whose microblog posts are fewer than 5. After above 282 preprocessing, Weibo dataset has 1.53 Million posts, and 283 Twitter dataset contains 1.63 Million posts. The statistic of 284 the preprocessed datasets are shown in Table 1. 285

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TABLE 1
Statistic of Our Datasets

	Weibo	Twitter
	WEIDO	1 wittei
Number of microblog posts	1.53 Million	1.63 Million
Number of unique users	89.6 K	6.5K
Number of unique emojis	50	50
Number of training microblog posts	1.12 Million	1.21 Million
Number of validation microblog posts	0.10 Million	0.10 Million
Number of test microblog posts	0.31 Million	0.32 Million

## 286 3.2 Temporal Analysis of Emojis

We assume the temporal factor affects user's choices of emo-287 jis. Intuitively, some emojis are much related with the time, 288 such as the sun emoji 🎡, the moon emoji 🎒, the sleep emoji 289 😪, the hungry emoji 🙆, etc. Thus, as shown in Fig. 2a, we 290 select these emojis and show their average distributions in 291 292 each hour. The axis represents the possibility of using this emoji in this hour. We discover that the frequency of using 293 294 an emoji varies within a day since using the emoji always fol-295 lows human being's normal routine. Take the sun emoji 🔌 and the moon emoji 🄮 as examples. The sun emoji is used 296 more often in the morning due to the sunrise, such as "A 297 new day begins. Good morning! 👾" However, the moon 298 emoji is used more often in the evening, such as "Have a 299 good night! 👌" 300

## 301 3.3 Gender Analysis of Emojis

We conduct some empirical analysis to explore the factor of 302 user gender. There are 62,818 females and 26,865 males in 303 our Weibo dataset. In the female samples, the probability of 304 using the *i*th emoji is  $x_i^j$ , and it is  $x_i^m$  in male samples. Then to 305 compare the impact of genders on the emoji preferences, for 306 each emoji, we calculate the ratio between  $x_i^J$  and  $x_i^m$  to draw 307 the Fig. 2b. We observe that the emoji choice is highly related 308 to the user's gender. The *y*-axis is the ratio of the possibility 309 of female users using this emoji to the possibility of male 310 users using this emoji. The fluctuation of the ratio confirms 311 that male users and female users have different preferences 312 313 for using emojis. For example, male users use the laugh emoji 😂, the shy emoji 🥺 and the bye emoji 🥴 less frequently than 314 female users, however, use the heart emoji 🧡, the cool 🔗 315 emoji more frequently than female users. These emojis pres-316 ent the user characters and vary for different genders, e.g., 317 male users generally prefer to use the cool erather than use 318 the shy emoji 🤢 319

## 3.4 Co-Occurrence Analysis of Emojis

We count the numbers that different emojis appear in the 321 same microblog post, and then normalize the results as 322 shown in Fig. 2c. There is always more than one emoji 323 appearing in the same microblog post since users prefer to 324 express multiple emotions and mention several objects in 325 one post. For example, "Look! It's snowing. Let's make a 326 snowman! ?" and "I failed an exam again and feel like a 327 loser.?" Therefore, these emojis which have high cooccurrence with each other have some latent connections, 329 such as representing relevant things or expressing the similar feelings. Then they are more likely to co-occur in the 331 microblog posts. Therefore, the factor of the co-occurrence of emojis is considered in our work to improve the performance of our model. 334

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## 4 CONTEXT-AWARE PERSONALIZED EMOJI RECOMMENDATION MODEL

This section describes our Context-Aware Personalized 337 Emoji Recommendation (CAPER) model in detail. CAPER 338 ranks candidate emojis by calculating their scores based on 339 matrix factorization from the post text of a microblog with 340 contextual and personal information. We propose a score 341 function by fusing the context factors including user prefer- 342 ence, user gender and post time. After that, we introduce 343 the factor of co-occurrence of emojis. Then, we show the 344 model inference and the final objective function that is used 345 to learn the latent features of the factors in the score func- 346 tion. Finally, we present the process of model training, mini- 347 mizing objective function by the Stochastic Gradient 348 Descent (SGD). Symbols utilized in this paper and their 349 descriptions are given in Table 2. Here, we first introduce 350 the preliminary. 351

## 4.1 Preliminary

The emoji recommendation task addressed in this paper is 353 defined as: given the microblog post information of M users 354 over N emojis, we aim at recommending each user with 355 emojis that she might be interested to use in her new micro-356 blog post. Matrix factorization models [62] assume that 357  $U_{M \times d}$  and  $E_{N \times d}$  are the user and emoji latent feature matri-358 ces, with vectors  $U_u$  and  $E_e$  representing the d-dimension 359 user-specific and emoji-specific feature vectors of user u 360 and emoji e, respectively. The preference score of user u for 361 emoji e is approximated by 362

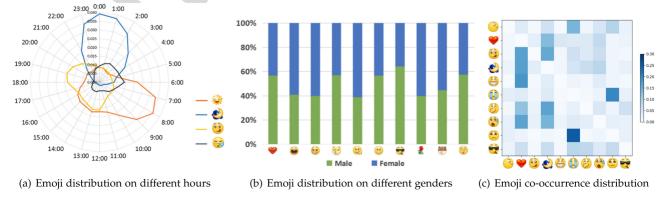


Fig. 2. Data analysis on emoji temporal factor, gender factor, and co-occurrence factor based on Weibo dataset.

TABLE 2 Symbols and Their Descriptions

Symbol	Description
$\overline{d}$	Dimension of latent vectors
N	Number of emojis
M	Number of users
K	Number of samples
$U_{M \times d}$	Matrix of user latent features
$G_{2 \times d}$	Matrix of gender latent features
$C_{K \times d}$	Matrix of text features
$T_{24 \times d}$	Matrix of time latent features
$E_{N \times 4 \times d}$	Matrix of emoji latent features
$S_{i,j}$	Co-occurrence rate between emoji $i$ and emoji $j$
$f(\cdot)$	Preference score function
$e_p$	Positive emojis in a microblog post
$e_n$	Negative emojis in a microblog post
$   \cdot   _F$	Frobenius norm
$\Psi$	Objective function of our model
Θ	Parameter set, including $U, G, T E$
$E_{e,1}$	Latent feature vector of emoji <i>e</i> relating to user preference
$E_{e,2}$	Latent feature vector of emoji <i>e</i> relating to user gender
$E_{e,3}$	Latent feature vector of emoji <i>e</i> relating to post time
$E_{e,4}$	Latent feature vector of emoji <i>e</i> relating to the text of the
. 1	microblog post

$$f(u,e) = E_e^T U_u. \tag{1}$$

In a microblog post, user's choices of using which emojis imply her preference for different emojis. We denote the selected emojis as positive emojis  $e_p$ , and regard the other emojis as negative emojis  $e_n$ . User u prefers the positive emojis  $e_p$  over the negative emojis  $e_p$ 

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$$f(u, e_p) > f(u, e_n). \tag{2}$$

Above equation models the correlation of user's preference for each pair of the used emoji and the unused emoji.

## 376 4.2 The Factor of Context

The CAPER model aims to provide an efficient context-377 aware personalized recommendation. It means recommend-378 ing users proper emojis by fusing user preference feature, 379 user gender feature, temporal feature and text feature. We 380 381 propose a score function to evaluate emojis' scores when we get user id, user gender, post time and post text. Then we rec-382 383 ommend emojis for the user according to the rank of emoji scores. The rank of emojis reflects the integrating degree of 384 current context and emojis. We formulate the score function 385 f(u, g, t, c, e) as 386

$$f(u,g,t,c,e) = E_{e,1}^T U_u + E_{e,2}^T G_g + E_{e,3}^T T_t + E_{e,4}^T C_c,$$
(3)

where  $U \in R^{M \times d}$  is user latent feature matrix. Similarly, 389  $G \in R^{2 \times d}, T \in R^{24 \times d}, E \in R^{N \times 4 \times d}$  are all latent feature matri-390 ces. That is to say,  $U_u, G_a, T_t \in \mathbb{R}^d$ , are latent vectors of user u, 391 gender g and time t. For each emoji e, we use a 4-dimensional 392 matrix to represent its latent features. Each dimension of  $E_e$  is 393 respectively related to user feature, gender feature, temporal 394 feature and text feature. Besides, for the text feature, we aver-395 age the word vectors calculated by Doc2Vec [63] to represent 396 text feature  $C_c$  of a microblog post. Then the score of  $E_{e1}^T U_u$ 397 represents user's preference to emoji e. The second term 398

 $E_{e,2}^T G_g$  represents the effect of gender to emoji e. It means how 399 often the people with gender g use emoji e.  $E_{e,3}^T T_t$  reflects how often the people use emoji e at the time t. The last term  $E_4^T C_c$  represents how often the emoji e is used in the specific text feature c.

## 4.3 The Factor of Co-Occurrence

To capture the characteristics of emojis used in the same con-401 text, we use the emojis co-occurrence feature. We use a 402 matrix  $S \in \mathbb{R}^{N \times N}$  to represent emojis co-occurrence. The 403 value of  $S_{i,j}$  means co-occurrence between emoji *i* and 404 another emoji *j*. Higher the value, higher co-occurrence rate 405 between them. Co-occurrence is calculated based on statis-406 tics. For each sample, when emoji *i* and emoji *j* appear in the 407 same context,  $S_{i,j} = S_{i,j} + 1$ . After counting all samples in 408 our dataset, we normalize co-occurrence  $S_{i,j}$  by 409

$$S_{i,j}^* = \frac{S_{i,j}}{\sum_j S_{i,j}}.$$
 (4)  
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Co-occurrence is used to learn the emoji features to 413 improve emoji recommendation accuracy. The basic idea is 414 that if two emojis have high co-occurrence value, their features are more similar.

## 4.4 Model Inference

A probabilistic linear model with Gaussian observation 418 noise is adopted as [19], [20], [64]. Here we define the conditional probability of the observed ranks as follows: 420

$$p(R|U, G, T, C, E, \sigma_R^2) = \prod_i \mathcal{N}(R_{i,p} > R_{i,n}|f(U_i, G_i, T_i, C_i, E_{i,p})$$

$$> f(U_i, G_i, T_i, C_i, E_{i,n}), \sigma_R^2),$$
(5)

where  $\mathcal{N}(x|\mu, \sigma^2)$  denotes the probability density function 423 of Gaussian distribution with mean  $\mu$  and variance  $\sigma^2$ . *E*, *U*, 424 *G*, and *T* are the latent feature matrices of emojis, users' 425 preferences, the factor of gender, and the factor of time. *R* is 426 the rank of emojis.  $R_{i,p}$  and  $R_{i,n}$  is the rank of the positive 427 emoji and the rank of the negative emoji for the *i*th sample. 428

According to [19], zero means Gaussian priors are 429 assumed for the latent features 430

$$p(U|\sigma_U^2) = \prod_u \mathcal{N}(U_u|0, \sigma_U^2),$$
(6) 432
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$$p(E|\sigma_E^2) = \prod_e \mathcal{N}(E_e|0, \sigma_E^2), \tag{7}$$

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$$p(G|\sigma_G^2) = \prod_g \mathcal{N}(G_g|0, \sigma_G^2), \tag{8}$$

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$$p(T|\sigma_T^2) = \prod_t \mathcal{N}(T_t|0, \sigma_T^2). \tag{9}$$

The posterior distribution over these coefficient matrices 443 is given by: 444

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$$p(U, G, T, E|R, C, S, \sigma^{2})$$

$$= \frac{p(R, C, S|U, G, T, E, \sigma^{2})p(U, G, T, E|\sigma^{2})}{p(R, U, G, C, S, T, E, \sigma^{2})}$$

$$\propto p(R|U, G, T, E, \sigma^{2})p(E|S, \sigma^{2})$$

$$p(U|\sigma^{2})p(E|\sigma^{2})p(G|\sigma^{2})p(T|\sigma^{2})$$

$$= \prod_{i} \mathcal{N}(R_{i,p} > R_{i,n}|f(U_{i}, G_{i}, T_{i}, C_{i}, E_{i,p})$$

$$> f(U_{i}, G_{i}, T_{i}, C_{i}, E_{i,n}), \sigma_{R}^{2})$$

$$\times \prod_{e} \mathcal{N}(E_{e}|\sum_{i \neq e} S_{e,i}^{*}E_{i}, \sigma_{E}^{2})$$

$$\times \prod_{u} \mathcal{N}(U_{u}|0, \sigma_{U}^{2}) \times \prod_{e} \mathcal{N}(E_{e}|0, \sigma_{E}^{2})$$

$$\times \prod_{g} \mathcal{N}(G_{g}|0, \sigma_{G}^{2}) \times \prod_{t} \mathcal{N}(T_{t}|0, \sigma_{T}^{2}).$$
(10)

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Then the log of the posterior distribution is given by:

$$\begin{split} &\ln p(U,G,T,E|R,C,S,\sigma^2) \\ &\propto \frac{1}{2\sigma_R^2} \sum_i (f(U_i,G_i,T_i,C_i,E_{i,p}) - f(U_i,G_i,T_i,C_i,E_{i,n}))^2 \\ &- \frac{1}{2\sigma_E^2} \sum_e ||E_e - \sum_{i \neq e} S_{e,i}^* E_i||_2^2 \\ &- \frac{1}{2\sigma_U^2} \sum_u ||U_u||_2^2 - \frac{1}{2\sigma_E^2} \sum_e ||E_e||_2^2 \\ &- \frac{1}{2\sigma_G^2} \sum_g ||G_g||_2^2 - \frac{1}{2\sigma_T^2} \sum_t ||T_t||_2^2, \end{split}$$

450 451

where

461

 $f(U_i, G_i, T_i, C_i, E_{i,p}) - f(U_i, G_i, T_i, C_i, E_{i,n}) > 0.$ 

Keeping the parameters (observation noise variance and 455 prior variance) fixed, maximizing the posterior distribution 456 is equivalent to minimizing the sum-of-squared errors objec-457 tive function with quadratic regularization terms. Then our 458 objective function can be simplified as 459

$$\begin{split} \Psi(U, E, G, T, C, S) &= \sum_{(u, g, t, c, e_p, e_n)} -ln(\delta(f(u, g, t, c, e_p) - f(u, g, t, c, e_n))) \\ &+ \frac{\alpha}{2} \sum_{e=1}^{N} ||E_e - \sum_{i \neq e} S^*_{e,i} E_i||_2^2 + \frac{\lambda}{2} ||\Theta||_2^2, \end{split}$$
(13)

where  $\delta(x)$  is the sigmoid function, i.e.,  $\delta(x) = 1/(1 + e^{-x})$ . 462  $||\cdot||_2$  is a Frobenius norm. For the first term, minimizing 463 negative log likelihood function aims to make the distance 464 between positive emojis and negative emojis as far as possi-465 466 ble. The second term means that if two emojis have high cooccurrence value, their features are more similar. In the last 467 term, Frobenius norm is used to avoid over-fitting.  $\lambda$  is regu-468 larization parameter.  $\Theta$  is the parameter set, including the 469 latent feature matrices U, G, T, and E. The target is to mini-470 mize the above objective function  $\Psi$ . In optimization process, 471 sampling negative emojis is adopted to avoid comparing 472

with all unused emojis for each individual user. The optimal 473 solution can be obtained by SGD. 474

# 4.5 Model Training

In order to learn the latent vectors, we use SGD algorithm to 476 minimize our objective function. Then in one epoch, for 477 each training sample, the derivative of each parameter is 478 given by 479

$$\frac{\partial \Psi}{\partial U_u} = -\delta(E_{e_p,1} - E_{e_n,1}) + \lambda U_u, \qquad (14) \quad \frac{481}{482}$$

475

511

513

519

$$\frac{\partial \Psi}{\partial G_g} = -\delta(E_{e_p,2} - E_{e_n,2}) + \lambda G_g, \tag{15} \quad \begin{array}{c} 484\\ 485 \end{array}$$

$$\frac{\partial \Psi}{\partial T_t} = -\delta (E_{e_p,3} - E_{e_n,3}) + \lambda T_t, \qquad (16) \quad {}^{482}_{489}$$

$$\frac{\partial \Psi}{\partial E_{e,1}} = -I_e \delta U_u + \lambda E_{e,1}, \qquad (17) \quad {}^{490}_{491}$$

$$\frac{\partial \Psi}{\partial E_{e,2}} = -I_e \delta G_g + \lambda E_{e,2}, \qquad (18) \quad {}^{493}_{494}$$

$$\frac{\partial \Psi}{\partial E_{e,3}} = -I_e \delta T_t + \lambda E_{e,3}, \qquad (19) \quad {}^{496}_{497}$$

$$\frac{\partial \Psi}{\partial E_{e,4}} = -I_e \delta C_c + \lambda E_{e,4},\tag{20}$$

499

where  $\delta = 1 - \sigma(f(u, g, t, c, e_p) - f(u, g, t, c, e_n))$ . set  $\{x\}$  means 500 the set of the samples that involve feature x.  $I_e$  is an indica- 501 tor that it is equal to 1 if the emoji e in this sample is the 502 high score emoji  $e_p$ , otherwise it is equal to -1. 503

After calculating the derivatives for all the samples, we 504 calculate the derivative of emoji feature vectors according to 505 the co-occurrence feature that presented in the second term 506 of the objective function Eq. (13) 507

$$\frac{\partial \Psi}{\partial E_e} = \alpha \left( E_e - \sum_{i \neq e} S_{e,i}^* E_i \right)$$

$$- \alpha \sum_{j \neq e} \left( E_j - \sum_{i \neq j} S_{j,i}^* E_i \right) S_{j,e}^*.$$
(21)
509
510

Then we update the parameter  $\theta \in \Theta$  by

$$\theta = P\left(\theta - \gamma \frac{\partial \Psi}{\partial \theta}\right),\tag{22}$$

where  $P(x) = max\{0, x\}$  is a function that makes the 514 parameters non-negative considering the preference scores 515 are generally non-negative [65]. Parameters are updated 516 until objective function is converged. The whole procedure 517 of our algorithm is given in Algorithm 1. 518

#### 5 **EXPERIMENT**

(11)

(12)

This section introduces the experiments in detail. Here, 1) 520 the details of experimental settings, 2) the evaluation crite- 521 ria, 3) comparison methods, 4) experiment results, 5) some 522 discussions and 6) some actual examples are given. 523

ŀ	Algorithm 1. The Proposed Context-Aware Personalized
5	Emoji Recommendation (CAPER) Model
5	<b>Input:</b> The training samples $(u, g, t, c, e_p, e_n)$ ,
7	the calculated co-occurrence feature matrix,
;	set the parameters learning rate $\gamma$ ,
	regularization weight $\lambda_i$
	and the weight of the co-occurrence term $\alpha$ .
	<b>Output:</b> Recommended emojis for the test sample $(u, g, t, c)$ .
	Initialize latent feature matrices U, G, T, E.
	#start model training
	for $i = 1 : I$ do
	for each training sample do
	Calculate the derivatives by Eqs. (14), (15), (16), (17), (18),
	(19), (20).
	end
	Calculate the derivative by Eq. (21).
	Update the parameters by Eq. (22).
	end
	#start emoji recommendation
	for each emoji e do
	Calculate the emoji score $f(u, g, t, c, e)$ by Eq. (3).
	end
	Return the emojis ranked by their scores.

## 547 5.1 Experimental Settings

We evaluate our model on two real-world datasets, i.e., 548 549 Weibo dataset and Twitter dataset, which have been shown in Table 1. In order to balance the training data and test data, 550 we split our datasets by randomly selecting one sample as 551 test data in every 5 samples for every user. To ensure every user has at least one test post, we filter out the users whose 553 posts are less than 5. In our model, the regularization param-554 eter  $\lambda = 0.0001$ , learning rate  $\gamma = 0.001$  and co-occurrence 555 parameter  $\alpha = 1$ . For the dimension of latent vectors, as 556 references [5], [20], [64], the default setting of the dimension 557 in our model is 10. Our CAPER model stops training when 558 the loss of the training set no longer drops or it reaches the 559 560 maximum number of iterations. Then choosing the best model which performs best on the validation set to be as the 561 562 well-trained model for test. We measure compared methods through Precision, Recall, F1-Score and Normalized Dis-563 counted Cumulative Gain (NDCG). The code for our CAPER 564 model is released on Github.<sup>7</sup> 565

## 566 5.2 Comparison Methods

567 We compare our CAPER model with the following methods:

- Support Vector Machine (SVM) is a supervised learning model with associated learning algorithms that analyze data used for classification and regression analysis. We use a linear SVM with SGD learning for performance comparison.
- Multinomial Naive Bayes (MNB) implements the
   Naive Bayes algorithm for multinomially distributed
   data. It is suitable for classification with discrete fea tures especially word counts for text classification.
- Decision Tree (DT) is a non-parametric supervised learning method used for classification and regression

by learning simple decision rules inferred from the 579 data features. 580

- Random Forest (RF) is a meta estimator that fits a 581 number of decision tree classifiers on various sub- 582 samples of the dataset and use averaging to improve 583 the predictive accuracy and control over-fitting. 584
- fastText [46] is widely used for efficient learning of 585 word representations and sentence classification. It 586 can be used as an efficient supervised text classification model base on neural network algorithms but 588 has higher accuracy and faster than most neural network algorithms. 590
- Kim-CNN [47] proposes the Convolutional Neural 591 Network (CNN), a sequence model, which is widely 592 adopted for sentence classification. It shows that a 593 simple CNN with little hyperparameter tuning and 594 static vectors achieves excellent results on multiple 595 benchmarks. 596
- libFM [66] is a generic approach that allows to mimic 597 most factorization models by feature engineering. 598 This way, factorization machines combine the gener-599 ality of feature engineering with the superiority of fac-600 torization models in estimating interactions between 601 categorical variables of the large domain. They are 602 widely used in recommendation systems. 603
- B-LSTM [28] is a neural architecture to model the 604 semantics of emojis, exploring the relationship 605 between words and emojis. It shows that the LSTMs 606 outperform humans on the same emoji prediction 607 task, suggesting that automatic systems are better at 608 generalizing the usage of emojis than humans. 609
- DeepFM [67] is a state-of-the-art method which combines the power of factorization machines for recommendation and deep learning for feature learning in a new neural network architecture 613
- mmGRU [41] is a multitask multimodality gated 614
   recurrent unit (mmGRU) model to predict the cate- 615
   gories and positions of emojis. 616

To further elaborate features of the comparative methods, 617 we divide these methods into three categories as follows. For 618 the deep methods, such as mmGRU [41], B-LSTM [28], and 619 Kim-CNN [47], we embed the context features such as user 620 gender and post time as vectors and concatenate them with 621 context in the last layer of neural network. For the feature 622 engineering methods, such as libFM [66] and DeepFM [67]. 623 Both of them fuse all of the features to predict the personal-624 ized emojis. For the traditional classification methods, such 625 as SVM, MNB, DT, RF and fastText [46], they are utilized for 626 text classification so that we only use the text information. 627

For the hyper-parameters of comparative methods, to 628 make sure the comparison is fair, we finetune them on the val-629 idation dataset to get the final performance. After finetuning, 630 we find most of them are still the default settings, such as the 631 comparative methods that have shared source codes online, 632 including traditional classification methods (i.e., SVM, MNB, 633 DT, RF and fastText), feature engineering methods (i.e., libFM and DeepFM) and the deep learning method Kim-CNN. We 5 suppose these methods have good robustness properties for 636 different datasets. With regard to the deep learning methods B-LSTM and mmGRU, they do not share the source codes. We implement their models by ourselves and set the initial 639

TABLE 3 Performance Comparison Based on Twitter Dataset

Method	SVM	MNB	DT	RF	fastText	Kim-CNN	libFM	B-LSTM	DeepFM	mmGRU	CAPER (Ours)
P@5	0.0386	0.0812	0.0202	0.0521	0.0829	0.0763	0.0798	0.0837	0.1098	0.0916	0.1357
R@5	0.1932	0.2800	0.1008	0.1593	0.4150	0.3816	0.3225	0.1896	0.4201	0.3473	0.5242
F1-Score@5	0.0644	0.1259	0.0336	0.0786	0.1382	0.1272	0.1279	0.1161	0.1741	0.1450	0.2148
P@10	0.0271	0.0613	0.0394	0.0267	0.0515	0.0521	0.0590	0.0585	0.0748	0.0601	0.0909
R@10	0.2712	0.3768	0.2672	0.2408	0.5150	0.5211	0.4769	0.2652	0.5725	0.4558	0.6884
F1-Score@10	0.0494	0.1056	0.0486	0.0677	0.0936	0.0948	0.1050	0.0959	0.1324	0.1063	0.1606
NDCG@5	0.3102	0.3132	0.093	0.1413	0.3607	0.2301	0.2566	0.0872	0.3332	0.2835	0.4352
NDCG@10	0.3468	0.3559	0.1113	0.1707	0.3939	0.3022	0.3435	0.1359	0.3833	0.3230	0.4831

TABLE 4 Performance Comparison Based on Weibo Dataset

Method	SVM	MNB	DT	RF	fastText	Kim-CNN	libFM	B-LSTM	DeepFM	mmGRU	CAPER (Ours)
P@5	0.0402	0.0923	0.0458	0.0740	0.0588	0.0849	0.0929	0.1054	0.1011	0.1302	0.1151
R@5	0.0887	0.2036	0.1010	0.1631	0.2841	0.4238	0.3687	0.3962	0.3765	0.5191	0.4472
F1-Score@5	0.0553	0.1270	0.0630	0.1018	0.0974	0.1415	0.1484	0.1665	0.1594	0.2082	0.1831
P@10	0.0355	0.0690	0.0295	0.0635	0.0353	0.0604	0.0632	0.0814	0.0741	0.0789	0.0817
R@10	0.1567	0.3043	0.1300	0.2802	0.3529	0.6043	0.5013	0.3136	0.5522	0.6291	0.6349
F1-Score@10	0.0579	0.1125	0.0481	0.1035	0.0642	0.1098	0.1122	0.1318	0.1307	0.1402	0.1448
NDCG@5	0.3406	0.2802	0.1395	0.1895	0.1872	0.2903	0.3105	0.3187	0.2688	0.5024	0.3399
NDCG@10	0.3966	0.3294	0.1568	0.2315	0.2376	0.3321	0.3593	0.3663	0.3287	0.5408	0.3932

hyper-parameters according to their papers and then finetune the hyper-parameters to obtain the final performance.
Take B-LSTM as an example, we finally set the batch size to
be 128, embedding size to be 128, vocabulary size to be 100 k.

## 644 5.3 Performance Comparison

645 Tables 3 and 4 show the performance comparison of different algorithms based on Precision, Recall, F1-score and NDCG. 646 647 As shown in Table 3, CAPER performs best among all methods on Twitter dataset. It improves F1-score@5, F1-score@10, 648 649 NDCG@5, and NDCG@10 by 0.04, 0.03, 0.10, and 0.10 respectively. Table 4 shows that on Weibo dataset our method 650 CAPER performs best on P@10, R@10, and F1-score@10 while 651 it has the second-best performance on other metrics. Then we 652 explore the plausible reason why the performance of our 653 method on Weibo dataset is not good as it on Twitter dataset. 654

Through analysis, we find that users have much more 655 training samples on Twitter dataset than those on Weibo data-656 set. There are about 251 samples for each Twitter user on aver-657 658 age, while each Weibo user only has about 17 samples. CAPER explores the latent features of users, and if a user has 659 sufficient training samples, it could learn a better representa-660 tion for this user. As shown in Fig. 3, we divide the test users 661 on Weibo dataset into five groups according to the number of 662 663 their training samples. "1-5" means the user group that each of them has fewer training samples than 5, and "100+" indi-664 cates the user group that each of them has more than 100 train-665 ing samples. The test users on Twitter dataset are also divided 666 667 by the similar operation as shown in Fig. 4. Figs. 3 and 4 report that CAPER achieves much better performance with the 668 increasing number of training samples while mmGRU does 669 not have improvement. Additionally, for the users with dense 670 data, our CAPER model performs much better than mmGRU. 671 With regard to the in-depth reason for the above comparison 672 result, we suppose that CAPER model considers so many 673

features (such as user preference, user gender, post time, 674 emoji features, etc.) that it requires enough data to learn these 675 features, especially for the user preference. Each user has an 676 individual latent feature to learn her preference. Therefore, if 677 the user does not have enough training samples, her latent 678 feature cannot be learned well and it decreases the perfor- 679 mance, while mmGRU will not decrease the performance 680 since it does not consider the individual latent feature for the 681 user. It could be concluded that CAPER could learn better 682 representations for users if there are sufficient training sam-683 ples. That is the reason why the performance of CAPER on 684 Weibo dataset is not good as it on Twitter dataset. 685

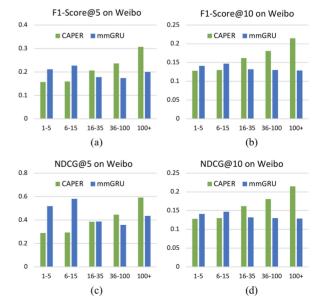


Fig. 3. Performance comparison on F1-score and NDCG in different groups on Weibo dataset.

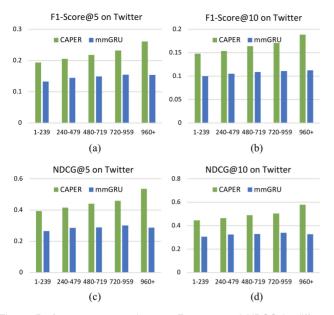


Fig. 4. Performance comparison on F1-score and NDCG in different groups on Twitter dataset.

TABLE 5 Discussion on the Parameter  $\alpha$  on Weibo Dataset

	0	0.0001	0.001	0.01	0.1	1	2
P@5	0.1139	0.1143	0.1147	0.1148	0.1147	0.1149	0.1148
R@5	0.4436	0.4458	0.4458	0.4461	0.4458	0.4467	0.4463
F1-Score@5	0.1813	0.1819	0.1825	0.1826	0.1825	0.1829	0.1827
P@10	0.0805	0.0811	0.0815	0.0815	0.0816	0.0816	0.0815
R@10	0.6317	0.6335	0.6339	0.6339	0.6341	0.6343	0.6337
F1-Score@10	0.1428	0.1438	0.1445	0.1445	0.1446	0.1446	0.1445
NDCG@5	0.3375	0.3382	0.3388	0.3389	0.3386	0.3394	0.3392
NDCG@10	0.3906	0.3918	0.3924	0.3924	0.3922	0.3929	0.3925

TABLE 6Discussion on the Parameter  $\lambda$  on Weibo Dataset

	0	0.0001	0.001	0.01	0.1	1	2
P@5	0.1043	0.1156	0.1148	0.1092	0.0915	0.0915	0.0912
R@5	0.4369	0.4493	0.4463	0.4243	0.3555	0.3557	0.3544
F1-Score@5	0.1684	0.1839	0.1827	0.1737	0.1455	0.1456	0.1451
P@10	0.0711	0.0821	0.0815	0.0794	0.0680	0.0675	0.0671
R@10	0.6170	0.6382	0.6336	0.6173	0.5285	0.5249	0.5220
F1-Score@10	0.1275	0.1455	0.1445	0.1407	0.1205	0.1197	0.1190
NDCG@5	0.3192	0.3419	0.3390	0.3194	0.2667	0.2685	0.2649
NDCG@10	0.3692	0.3958	0.3924	0.3750	0.3163	0.3136	0.3102

## 686 5.4 Discussions

## 687 5.4.1 The Impact of Parameters on Performance

This section discusses the impact of the co-occurrence 688 parameter  $\alpha$  and the regularization parameter  $\lambda$  on the per-689 formance. In order to know the actual effectiveness of the 690 proposed co-occurrence feature, we conduct a series of 691 experiments with considering different values for its param-692 eter  $\alpha$ . As shown in Table 5, we conduct our model with dif-693 ferent values of  $\alpha$  ranging from 0 to 2, where  $\alpha = 0$  means 694 there is no co-occurrence factor in our model. The results 695 demonstrate the effectiveness of the co-occurrence factor 696 and also show that  $\alpha = 1$  is a better choice for our model. 697

TABLE 7 Discussion on the Dimension of Latent Vectors on Weibo Dataset

10	20	20	40	50
10	20	30	40	50
0.1151	0.1166	0.1176	0.1175	0.1074
0.4472	0.4512	0.4569	0.4565	0.4171
0.1831	0.1855	0.187	0.1869	0.1708
0.0817	0.082	0.0825	0.0824	0.0778
0.6349	0.6374	0.6413	0.6401	0.6045
0.1448	0.1454	0.1463	0.146	0.1379
0.3399	0.3466	0.3481	0.3486	0.3134
0.3932	0.3991	0.4004	0.4015	0.3678
	$\begin{array}{c} 0.4472\\ 0.1831\\ 0.0817\\ 0.6349\\ 0.1448\\ 0.3399\end{array}$	$\begin{array}{ccccc} 0.1151 & 0.1166 \\ 0.4472 & 0.4512 \\ 0.1831 & 0.1855 \\ 0.0817 & 0.082 \\ 0.6349 & 0.6374 \\ 0.1448 & 0.1454 \\ 0.3399 & 0.3466 \end{array}$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

TABLE 8 Discussion on the Dimension of Latent Vectors on Twitter Dataset

	10	20	30	40	50
P@5	0.1357	0.1462	0.1504	0.1533	0.1538
R@5	0.5242	0.554	0.5694	0.5806	0.5822
F1-Score@5	0.2148	0.2314	0.2379	0.2425	0.2432
P@10	0.0909	0.0956	0.0971	0.0984	0.0987
R@10	0.6884	0.7239	0.7359	0.7458	0.748
F1-Score@10	0.1606	0.1688	0.1716	0.1739	0.1744
NDCG@5	0.4352	0.469	0.4839	0.4936	0.4944
NDCG@10	0.4831	0.5151	0.5284	0.5376	0.5385

Then we perform our model with different values of regular- 698 ization  $\lambda$  ranging from 0 to 2 as given in Table 6. It reports the 699 impact of  $\lambda$  and the CAPER preforms better when  $\lambda = 700$  0.0001. The results show that with the decrease of  $\lambda$ , the per- 701 formance becomes better. It is reasonable because this term 702 is used to avoid over-fitting. 703

## 5.4.2 The Impact of the Dimension on Performance

For the dimension of latent vectors, if it is too large, users and 705 emojis will be too unique for the system to calculate their sim-706 ilarities and the complexity will considerably increase [6]. 707 Here, we implement some discussions on the impact of the 708 dimension as shown in Tables 7 and 8. We observe that on 709 Weibo dataset the performance decreases when the dimension is larger than 30. On Twitter dataset, the best performance is increasing but the increments are small when the 712 dimension is larger than 40. 713

# 5.4.3 The Impact of Fused Factors on Performance 714

We discuss the effectiveness of fused factors in Tables 9 and 715 10. Note that, C (CONTEXT) means the method considering 716 only the text features of the posts. U (USER) indicates leverag-717 ing user's personalized latent features. T (TIME) denotes only 718 using the temporal feature, while G (GENDER) means the 719 gender feature. Considering the task is to recommend emojis 720 for the text posts, we set the text feature C as the baseline, and 721 then fuse other features into our method to demonstrate their 722 effectiveness. Table 9 reports that the performance of leverag-723 ing user's personalized latent features (U) is the best, and 724 much better than using other individual features. It means 725 user's personalized features play a significant role in our 726 method. That is reasonable since U is the most important fac-727 tor representing the personalized preference while G and T 728 are the additional factors to enhance the model. In addition, 729

TABLE 9
Discussion on the Effectiveness of Considered Feature on Weibo Dataset

	С	C+U	C+G	C+T	C+U+G	C+U+T	C+G+T	C+U+G+T
P@5	0.0804	0.1145	0.0974	0.0989	0.1144	0.1149	0.1027	0.1151
R@5	0.3126	0.4449	0.3785	0.3842	0.4443	0.4461	0.4082	0.4472
F1-Score@5	0.128	0.1821	0.155	0.1573	0.1819	0.1827	0.1641	0.1831
P@10	0.0603	0.0811	0.0722	0.0733	0.0811	0.0815	0.0797	0.0817
R@10	0.4688	0.6301	0.5612	0.5694	0.63	0.6332	0.6071	0.6349
F1-Score@10	0.1069	0.1437	0.128	0.1296	0.1437	0.1444	0.1409	0.1448
NDCG@5	0.2386	0.3366	0.2866	0.2881	0.3371	0.3382	0.3321	0.3399
NDCG@10	0.2855	0.3894	0.342	0.3439	0.3902	0.3916	0.3863	0.3932

the overall performance is increasing with the number of considered features. It demonstrates that all of the fused features
in our method are effective in improving the performance.

# 7335.4.4The Impact of Using Word Embedding734for Feature Extraction

In our model, we utilize Doc2Vec [63] to extract feature vec-735 tors from posts. Besides, averaging the word embedding is 736 also usually leveraged to extract the textual features, such as 737 Word2Vec [68]. Performance comparison by using Word2-738 739 Vec (W2V) and Doc2Vec (D2V) is reported in Table 11. Overall, our method using Doc2Vec does perform better than 740 using Word2Vec. In addition, we find that the overall 741 improvement of replacing Word2Vec with Doc2Vec on Twit-742 ter dataset is higher than that on Weibo dataset. It implies 743 that Doc2Vec is more powerful on Twitter dataset. Through 744 the observations on the characteristic of datasets, as shown 745 in Fig. 5 where the *x*-axis means the text length and the *y*-axis 746 indicates the sample count, the number of long texts on Twit-747 ter dataset is larger than that on Weibo dataset. Therefore, 748 Doc2Vec is more powerful on Twitter dataset. 749

# 5.4.5 The Impact of the Factors of Gender and Time on Recommendation Ranks

Here, we discuss how the factors of gender and time impact 752 on the ranking of emoji recommendations. For the discussion 753 on the gender factor, we 1) train a model without gender fac-754 tor, and predict the emoji recommendations on the test data-755 set; 2) train another model with considering gender factor 756 and also predict the ranks of emojis on our test dataset; 3) cal-757 culate the errors between above ranks of emojis for each test 758 sample; 4) get the average error for the emoji ranks. We show 759 five examples in Fig. 6 where the *y*-axis is the rank difference 760

TABLE 10 Discussion on the Effectiveness of Considered Feature on Twitter Dataset

	С	C+U	C+T	C+U+T
P@5	0.0905	0.1348	0.0688	0.1357
R@5	0.3427	0.5107	0.2607	0.5242
F1-Score@5	0.1432	0.2133	0.1089	0.2148
P@10	0.0642	0.0906	0.0509	0.0909
R@10	0.4866	0.6864	0.3855	0.6884
F1-Score@10	0.1135	0.1601	0.0899	0.1606
NDCG@5	0.302	0.4322	0.2253	0.4352
NDCG@10	0.3464	0.4808	0.2681	0.4831

between the emoji ranks with and without gender factor. 761 The values above zero mean the rank rises and the values 762 below zero indicate the rank falls down. It demonstrates the 763 factor of gender can change the emoji rank. When we take 764 gender into consideration: 765

- Ranks of some emojis rise and some others fall 766 down. For example, the average rank of \$\$ rises by 767 15 but \$\$ rises by 3.
- Users with different genders have their own prefer- 769 ences. The rank of isses by 4 when the user is 770 female, but it falls down by 11 for male. 771
- Female users tend to use cute emojis like ♀ and ♀ , 772 but male users tend to use ♀ and ♡, which is consis-773 tent with the gender analysis of emojis as shown in 774 Section 3.3.

Combining Figs. 6 and 2b, we can conclude that male 776 users and female users have different preferences on using 777 emojis and the gender factor in our model is effective on 778 emoji ranking. 779

For the discussion on the factor of time, we leverage the 780 similar procedure. Fig. 7 shows that the factor time does 781 impact the rank of some time-sensitive emojis, such as 2782 and 2015, The average rank of 2015 falls down by 21 from 12:00 783 to 20:59, but its rank rises by 8 from 21:00 to 3:59, which is 784

TABLE 11 Performance Comparison by Using Word2Vec and Doc2Vec

	We	ibo	Twitter			
	CAPER_W2V	CAPER_D2V	CAPER_W2V	CAPER_D2V		
		(Improve)		(Improve)		
P@5	0.1045	0.1151 (+10%)	0.1127	0.1357 (+20%)		
R@5	0.5270	0.4472 (-15%)	0.5635	0.5242 (-7%)		
F1-score@5	0.1744	0.1831 (+5%)	0.1878	0.2148 (+15%)		
P@10	0.0744	0.0817 (+10%)	0.0772	0.0909 (+18%)		
R@10	0.7436	0.6349 (-15%)	0.7717	0.6884 (-11%)		
F1-score@10	0.1353	0.1448 (+7%)	0.1403	0.1606 (+14%)		
NDCG@5	0.3155	0.3399 (+8%)	0.3848	0.4352 (+13%)		
NDCG@10	0.3698	0.3932 (+6%)	0.4410	0.4831 (+10%)		

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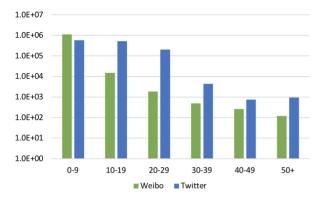


Fig. 5. Distributions of the training samples on text lengths.

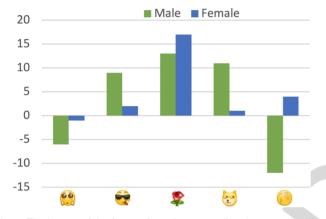


Fig. 6. The impact of the factor of gender on emoji ranks on weibo dataset. The *y*-axis is the rank difference between the emoji ranks with and without gender factor.



Fig. 7. The impact of the factor of time on emoji ranks on weibo dataset. The *y*-axis is the rank difference between the emoji ranks with and without gender factor.

also consistent with the temporal analysis of emojis asshown in Section 3.2.

# 787 5.5 Recommendation Instances

In this subsection, we show some instances of emoji recommendation. First, given a microblog post, we use different algorithms to recommend emojis. We select popular methods for comparison, such as libFM, B-LSTM, DeepFM, mmGRU. As shown in Fig. 8, the ground-truth emojis are marked by a green box with a check mark, and the rank of recommended

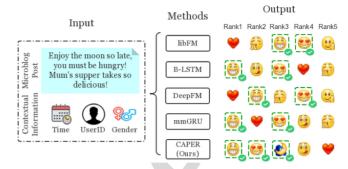


Fig. 8. Recommendation examples by different methods

		Differ	ent Co	ntext	-				
	UserID Gender Time				Recommendations by CAPER				
Microblog Post	ſ	- 156	<b>?</b> 2	3:00 p.m.	60	ē	3	80	
Enjoy the moon so late, you must be hungry! Mum's supper takes so delicious!	[156]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]     [157]	156	<b>6</b> 2 2	:3:00 p.m.	60	٢	Y	٢	<b>60</b>
		157	<b>8</b>	23:00 p.m.	<del>60</del>	¥	2	<b>ම</b>	2
		୍ଷ ବ୍ୟ	10:00 a.m.	8	<u>ē</u> ē	3	٢	à	
		158	<b>9</b> (	00:00 a.m.	õ		Y	<u>êê</u>	ಲಿ

Fig. 9. Recommendation examples on different context by our CAPER model.

emojis are also given. In addition, Our CAPER model fuses 794 the feature of post time, so it could improve the rank of time-795 related emojis, such as the moon emoji 2. It shows the effec-796 tiveness of our model, and furthermore, it also demonstrates 797 the benefit of the temporal feature in our model. 798

## 6 CONCLUSION AND FUTURE WORK

In this paper, we proposed a context-aware personalized 814 emoji recommendation (CAPER) model by considering the 815 contextual and personal information. We fused several fac- 816 tors into our model, including text feature, temporal feature, 817 user gender feature, and user preference feature. Through 818 our data analysis, we found these features indeed affect 819 user's choice for emojis. Moreover, we also considered the 820 co-occurrence of emojis to improve the recommendation 821 accuracy and diversity. Experiment results on two real- 822 world datasets demonstrate the effectiveness of our model. 823

In our future work, we will study the real-time emoji 824 recommendation when the user is typing. It does not need 825 a complete sentence to guess user's intention for emojis 826

recommendation by the context information. Additionally,
it can predict the position of emoji, while the position of
emoji plays an important role in expressing semantics.
Besides, we would extend our model to recommend complex and various stickers that will be more interesting than
only using emojis.

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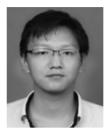
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